

Dear Customer

Our Commercial Vehicle policy wording will be changing with effect from 1<sup>st</sup> July 2026. You can download a copy of the new wording from our website <https://sabre.co.uk/broker/policy-wordings-and-ipids/>. The changes are as follows:

## EXCEPTIONS TO SECTIONS A & B

### What we do not cover

We have added v) to point K which reads:

v) You are not in possession of all keys and/or activating accessories and the certificate of installation provided by the manufacturer of the device, and the device is not being operated in accordance with the manufacturer's instructions whilst your vehicle is parked and unattended.

## SECTION G - General Conditions

### 3) Duties of the Policyholder and prevention of fraud

#### a) Duties of the Policyholder

We have added vii) which reads:

vii) **You** must co-operate with **Us** and respond to reasonable requests for information or documents, and where necessary, be available to speak to **Us** or an **Agent** acting on **Our** behalf. This extends to anyone **You** may be using to represent **Your** interests, whether a claim has been made on the policy or not. If **You** do not comply with **Our** requests for information, **We** may cancel **Your Policy** and **Your** claim will not be paid.

## Endorsements

We have amended the wording to add "**and/or VHF**" as shown below:

### **41 - Tracking device**

**We** shall not be liable for loss of, or damage to **Your Vehicle** caused by theft or attempted theft, unless **Your Vehicle** is fitted with a tracking device using GPS satellite technology **and/or VHF** for which there is continuous subscription.

## COMPLAINTS PROCEDURE

We have corrected the phone number in Step 1:

### **Step 1**

Telephone: **0330 024 4696**

## DATA PROTECTION

We have re-worded the 1<sup>st</sup> paragraph to read as follows:

**We** are governed by the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018 (DPA), legislation applicable within the **United Kingdom**. Under this legislation, **We** are required to explain how **We** use **Your** personal data and to inform **You** about the systems **We** have in place to detect and prevent fraudulent applications and claims.

The policy wording version number has been changed to **V 07/26 CV**.